

# **Order Fulfillment & Warehousing**

Let Anza manage the details so you don't have to

#### **Order Fulfillment**

Anza's Order Fulfillment service includes support coordinating with suppliers through product delivery. Our dedicated Customer Success team will work with you to promptly solve problems and leverage our extensive relationships when needed to help ensure your project schedule stays intact.

## **Scope Includes:**

- ° Kick-off call post PO to discuss fulfillment process steps
- ° Ongoing tracking and reporting on shipment status to ensure successful delivery
  - Deliveries within 3 months (1x weekly)
  - ° Deliveries in the next 4-6 months (2x monthly)
  - ° Deliveries in the next 7-9 months (1x monthly)
  - ° Deliveries in the next 9+ months (1x every 6 weeks)
- ° Assistance gathering supply chain, logistics, and import documentation including bill of lading and customs clearance documents
- Help with the organization of key stakeholders for client-requested third-party factory inspections or audits
- Coordination with warehouses and third-party logistics in the event of changes to delivery schedule (at client's expense)

Order Fulfillment is included complimentary as part of our Pro Procure bundle and as a flat fee add-on per project with our Procurement BAFO & Contract Negotiations Service.

# **Warehousing & Final Mile Delivery**

Anza also offers Warehousing & Final Mile Delivery for clients needing additional support with warehousing, inventory management, order fulfillment, and logistics. Our team will coordinate and manage the supply chain headaches, freeing up your team to work on other projects. These services are provided for the direct cost of the third-party freight and storage services plus a set handling charge.

Warehousing & Final Mile Delivery is available as an add-on to our Procurement BAFO & Contract Negotiations Service and Pro Procure bundle.

### **Add-on Services Include:**

- Warehousing and inventory management by pallet ID
- Coordination of the receiving process, including safe unloading of pallets, inspection for physical damage, and review of shipments for discrepancies
- Processing of client shipment requests and freight to deliver materials from warehouse to project site
- Additional custom services as required and approved in advance

